

# Reimagining the legal function

**Legal Operations Transformation Services** 

Legal departments have an unprecedented opportunity to evolve their functions, transform their services and make a greater impact for their organisation. Reimagining for the future.

#### Modernise, simplify and digitise

The risk and regulatory landscapes are interminably expanding, imposing new requirements and increased complexity for the operating business. Organisations are having to adapt to an everevolving global marketplace, balancing regulatory and social demands and an expanding trend for digitisation. These challenges are becoming ever more incorporated into business strategies and KPIs, and while organisations are optimising team synergies, legal departments are equally evolving from acting as separated 'advisory units' to acting as strategic partners to the business.

#### **Embracing the future**

As the legal function plays an increasingly integral role in the success of many organisations, the legal function must constantly balance a legally robust insight while being commercially well-founded and business aligned, taking a wider view to ensure that the work of the legal team is aligned with the strategic objectives of the business.

A defining feature of effective corporate legal teams is their clarity and focus on their operating model.

We help in-house legal teams transform to achieve operational and business excellence. We look at the entire legal operating model to help your team refocus on where their value matters most – protecting the business while boosting performance and securing business success.

#### What we do

Providing innovative and integrated solutions from a truly global platform, adding legal acumen to high-class business models and securing access to market-leading enterprise and legal technology, global experience structuring and innovative delivery models. This is where legal change happens!

KPMG offers the entire value chain, from the definition of your legal strategy to its full implementation.

- Reimagining the Legal Function

  Legal Operations Transformation Services –

  henchmarking and maturity assessments
  - benchmarking and maturity assessments
    and deliveries across target operating model
- Legal Managed Services Traditions
  Transformed

Mass Matters, International Business, Reorganizations and Entity Management/Governance Services

Compliance, Technology & Al
Legal Compliance, Al solutions, Operational
Process Solutions and Contract Lifecycle
Management

Throughout this document, "we", "KPMG", "us" and "our" refer to the network of independent member firms operating under the KPMG name and affiliated with KPMG International or to one or more of these firms or to KPMG International.



#### Insights and data

- Definition and alignment on key metrics against which to track department performance.
- support departmental

Formal articulation of a data model to reporting/analytics.

# Performance Governance **Insights & Data Functional Processes** Strategy Risk **Technology Service Delivery** Model

#### Governance

- · Optimal compliance, auditing, and informational access.
- Strong organizational policies and processes.
- Structure and management aligns to organization's practices.

#### **Functional Process**

- Periodically revised policies and processes.
- All documents and assets are stored centrally and easy to find.
- Identification of key process owners.

#### **Service Delivery**

- Optimized handling of internal and external matters and costs.
- Appropriate capacity and resources to meet current and future organizational needs.
- Appropriate use and engagement of outside providers.

## **Technology**

- On-boarding employees to new technology
- Technology assisting humans

#### **People**

- Alignment of the "right" people to the "right" work.
- Outstanding team culture and satisfaction.
- Industry-leading diversity and collaboration.

### **KPMG Global Legal Transformation** builds a competitive advantage and creates an enhanced client experience

A new reality demands a different approach. Legal functions are increasingly altering their roles as legal specialists to operate as business aligned facilitators. The legal function must prioritise being proactive, rather than merely working reactively for problem solving.

Legal departments have traditionally focused on delivering value to the business by setting a strategy and building capacity to support *more* decisions. Instead, the legal function needs to build capacity and secure service deliveries to make better decisions.

Our Legal Transformation team aims to modernise, commercialise, digitise and mature the legal market. By applying our legal mindset, business insight and 'commercial thinking', we help our clients review and transform their operating model by identifying opportunities, improving processes and integrating technology to enhance their overall legal landscape.



As business processes are improved and standardised, technology enables new strategies for sourcing legal solutions; the traditional legal function hierarchy will adapt into a more agile setup securing cross-functional integrations between business units, combining processes and data and securing the business scope."

**Lena Ernlund Malmberg** 

Head of Legal **Transformation KPMG** Denmark





#### Capacity

Free up legal team members to focus on spending time in the business, improve internal client experience and driverevenue.



#### **Standardisation**

Work smarter andmore efficiently by automating processes and documentation and enabling self-service internally.



#### **Commercial insights**

Make better-informed, data-driven decisions to inform commercial planning and decision making.



#### Costs

Improve the allocation of spending to increase its commercial value and reduce the total cost.



#### Risks

Control and mitigate potential risks and improve compliance, accuracy and reporting.



#### **Blind spots**

Improve transparency to gain a greater level of visibility across the legal function (and across multiple business units).

## **Contact us**



Lena Ernlund Malmberg
Head of Legal Transformation
KPMG Denmark
+45 30 56 75 05
lemalmberg@kpmg.com

#### kpmg.com

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